



ENTRUST

INSTANT ID AS A SERVICE

PRODUCT PRIVACY NOTICE

Contents

Instant ID as a Service Product Privacy Notice	3
Instant ID as a Service (IIDaaS)	3
Description	3
Personal Data Collection and Processing	3
Retention Period.....	4
Use of Sub-Processors.....	4
International Data Transfers	4
Data Protection Measures	4
Data Privacy Rights	4
Amendments to this Privacy Statement	5
Contact Information	5

Instant ID as a Service Product Privacy Notice

Last updated: May 8, 2024

Instant ID as a Service (IIDaaS)

This product privacy notice describes how Instant ID as a Service (IIDaaS) collects and processes personal data pursuant to applicable data privacy laws.

Description

IIDaaS is a software that offers a simple, secure, adaptable and efficient way to issue physical and digital IDs using a single, easy-to-use platform. IIDaaS leverages sophisticated Entrust cloud services to help organizations securely issue the physical or digital IDs of citizens, students and employees across the globe.

Personal Data Collection and Processing

The types of personal data collected by IIDaaS are dependent on what kind of physical ID (card) and/or digital ID the enterprise customer is issuing. Entrust does not have access to customer data. Each enterprise customer is set up as a unique tenant and the enterprise customer mandates who has access to the personal data.

Personal Data Type	Purpose for Processing
Email Address	Credential issuance - Required to setup IIDaaS account
Geo-location Data	Required to setup IIDaaS account
IP Address	Required to setup IIDaaS account
Mailing Address	Required to setup IIDaaS account
Name	Credential issuance - Required to setup IIDaaS account
Password	Required to setup IIDaaS account
Phone Number	Required to setup IIDaaS account

Username	Required to setup IIDaaS account
----------	----------------------------------

Retention Period

Entrust does not retain personal data. Any retention periods applicable to personal data are set and controlled by the enterprise customer.

Use of Sub-Processors

For the current list of sub-processors, visit <https://www.entrust.com/legal-compliance/privacy/sub-processors>.

International Data Transfers

Personal data for IIDaaS is hosted by Amazon Web Services (AWS). Customers can select to have their data housed in one of three AWS server locations (Ireland, Germany, and the United States).

Customers can elect to issue digital credentials, which are issued to mobile devices (iOS and Android) using their relevant wallet functionality (Apple Wallet and Google Pay). If a Customer elects to do issue digital credentials, end-users will be required to agree to the applicable third party terms and conditions. Entrust will not provide any customer data or personal data to third party service providers without requisite consents (if any) and requisite disclosures (if any) to end-users.

Entrust makes cross-border transfers of personal data in accordance with relevant data privacy law requirements. For example, we ensure that personal data that is transferred outside of the European Economic Area (EEA) benefits from an adequate level of protection by requiring sub-processors to enter into the European Commission approved Standard Contractual Clauses (and/or their UK and Switzerland equivalents) if they are not in a country that has the benefit of an [adequacy decision](#).

Data Protection Measures

For more information on how Entrust processes personal data collected by this product, please refer to Schedule 2 Annex II to the Standard Contractual Clauses of our standard customer data processing addendum (DPA) found [here](#).

Data Privacy Rights

The Customer is the controller for all personal data processed by Entrust for the purpose of providing IIDaaS. Entrust Corporation, as the processor/service provider, will assist the Customer, to the extent reasonable and practicable, in responding to data subject requests the Customer receives with respect to IIDaaS.

Amendments to this Privacy Statement

Entrust reserves the right to amend this product privacy notice from time to time as our business, laws, regulations and industry standards evolve. Any changes are effective immediately following the posting of such changes to <https://www.entrust.com/legal-compliance/product-privacy>. We encourage you to review this notice from time to time to stay informed.

Contact Information

For questions about this product privacy notice, please contact privacy@entrust.com. For Entrust's general privacy statement, please click [here](#).